



VTCT – Level 2 Certificate in Hairdressing and Beauty Therapy

External Assessment

UV21578: Understanding the hair and beauty sector

Time allowed: 1 hour 30 minutes

**PLEASE COMPLETE THE FOLLOWING BOXES IN BLACK OR BLUE INK.
USE BLOCK CAPITALS. DO NOT USE PENCIL.**

ULN									
VTCT centre number									
National centre number									
Learner surname									
Other names									
Signature									
Date									

Examiner's use	
Examiner number	
Question	Mark
1	
2a	
2b	
3a	
3b	
4	
5	
6	
7	
8a	
8b	
9a	
9b	
9c	
10	
11	
12	
13	
14	
15	
Total	

PLEASE READ THE TEXT BELOW VERY CAREFULLY BEFORE ATTEMPTING ANY OF THE ASSESSMENT.

You will need no other materials.

Learner instructions

- Do **not** open this paper until you are told to do so by the invigilator.
- Check that you have the correct question paper.
- Use only **black** or **blue** ink.
- You should attempt **all questions** on the paper in the spaces provided.
- If you leave the assessment room unsupervised, you will not be allowed to re-enter.

Learner advice

- There are **15** questions in this assessment.
- The available marks for each question are shown in brackets.
- Total marks available: **100**
- There are **12** pages in this question paper, any blank pages are indicated.
- You may use diagrams if these assist or support your answers.
- You are reminded of the importance of clear English and careful presentation.
- Read the questions carefully before commencing.

Question 1

There are many types of hair and beauty businesses in the UK, for example spas, barber shops and beauty salons.

Identify three more different types of hair and beauty businesses.
*Marks **will not** be awarded for spas, barber shops or beauty salons.*

.....
.....
.....

(3 marks)

Question 2

The combined industries that make up the hair and beauty sector turn over more than £5 billion each year; a figure which is growing year on year.

Explain two ways in which the hair and beauty sector benefits the UK economy.

a).....
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(3 marks)

b).....
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(3 marks)

(Total 6 marks)

Question 3

a) List **four** types of hair or beauty business ownership.

- i.
- ii.
- iii.
- iv.

(4 marks)

b) **Describe** each type of hair or beauty business ownership you have identified in **3a**.

- i).....
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(3 marks)

- ii).....
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(3 marks)

- iii).....
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(3 marks)

iv).....
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(3 marks)

(Total 16 marks)

Question 4

Habia is the UK's Hair and Beauty Industry Authority.

Outline the roles of Habia.

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(6 marks)

Question 5

Identify what the letters NHF stand for.

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(3 marks)

Question 6

List **three different** treatments or services offered by each of the following business types.

Marks will not be awarded for repeat answers.

	Treatments or services offered		
Spa			
Barber shop			
Beauty salon			

(9 marks)

Question 7

Hair and beauty professionals must always follow the Data Protection Act.

Describe two ways in which this can be done.

i).....
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(3 marks)

ii).....
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(3 marks)

(Total 6 marks)

Question 8

Personal Protective Equipment (PPE) must always be used when carrying out treatments and services.

a) **List two** examples of when PPE is used.

i).....

ii).....

(2 marks)

b) **Describe two** reasons why wearing PPE is important.

i).....

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(3 marks)

ii).....

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(3 marks)

(Total 8 marks)

Question 9

a) **List four** skin care products used to give a facial.

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(4 marks)

b) **Describe** the function of **one** of the skin care products you have listed in **9a**.

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(3 marks)

c) **Explain** the importance of skin care products being pH balanced.

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(3 marks)

(Total 10 marks)

Question 10

Explain two advantages of training as an apprentice.

i).....
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(3 marks)

ii).....
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(3 marks)

(Total 6 marks)

Question 11

State three other types of training pathways.

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(3 marks)

Question 12

Evaluate the difference between being self-employed or contracted staff in a hair or beauty business.

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(6 marks)

Question 13

List three hair and beauty careers available in the hair and beauty sector.

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(3 marks)

Question 14

Explain the importance of industry professionals demonstrating excellent personal appearance and presentation.

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(3 marks)

Question 15

Complete the table below by **explaining** what each of the skills and attributes are.

Skill / attribute	Explanation
Honesty	
Punctuality	
Communication skills	
Confidentiality	

(12 marks)

End of Test

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